

Last updated March 5, 2021

Privacy policy

Zambon USA Ltd. (hereinafter the “Company”) respects your privacy and is committed to protecting it through compliance with this Privacy Policy. This Policy describes the types of information we may collect or that you may provide when you visit our website, www.usa.zambon.com, and our practices for collecting, using, maintaining, protecting, and disclosing that information. We also describe the measures we take to protect the security of the information and how to contact us about our privacy practices.

Please review this Privacy Policy carefully to understand how and when we may collect your personal data, how we use such data, with whom we share it, and your rights in relation to the processing activities. If you do not agree with our policies and practices, please do not access our website. By accessing and using the Site, you agree to this Privacy Policy.

Type of Information Collected

The website is accessible to users without the need to provide any personal data; nevertheless, we may collect some information about you when you visit our website and when you interact with some of the functionalities of the website.

Browsing Data

Computer systems and software programs designed for navigating this website acquire, during their normal use, certain personal data whose transmission is implicit in the use of Internet communication protocols. This category of data includes IP addresses or domain names of computers used by users who visit the website, URIs (Uniform Resource Identifiers), request times, methods used to send requests to the server, the size of files received in response, numeric codes indicating the status of the server's response (e.g., successful, error) and other parameters related to the user's operating system and computer environment.

Such data, which is deleted immediately after processing, is used by the Company for the sole purpose of collecting anonymous statistical information on the use of the site and to monitor its correct functioning.

It may be used to ascertain responsibility in the event of Internet violations which threaten to damage the site: notwithstanding this outcome, all data on web contacts shall expire within seven days.

Personal Data Provided by the Users

The website contains a “Contact us” page, where users, if they wish to do so, can send a request for information to the Company. Providing personal information for such a purpose is not mandatory and subject to the users' choice. The personal data collected through this section will be used by the Company for the sole purpose of answering the users' request.

Cookies

When you visit our website, we may collect certain information by automated means, such as cookies. A cookie is a small text file that websites send to a visitor's computer or other Internet-connected device, to uniquely identify the visitor's browser or to store information or settings in the browser. The function of the cookies is to streamline web traffic analysis or indicate when a

specific website or part of a website is visited, and to distinguish between visitors in order to provide personalized content. Cookies help administrators improve the website and the users' navigation experience. Your browser may notify you, when you receive certain types of cookies, or allow you to restrict or disable certain types of cookies. Please note, however, that without cookies you may not be able to use all the features of our website.

How We Use the Information We Collect:

Zambon USA Ltd. will use your personal data for:

- answering requests sent voluntarily by the users through the “Contact us” section;
- collecting information on the use of the website (e.g., how much time users spend on web pages; how users navigate through the website), monitoring its correct functioning and helping diagnose technical and service problems;
- managing, operating, evaluating and improving our website and business (including enhancing and improving our services, managing our communications, performing data analytics, and other internal functions);
- protecting against, identifying and preventing fraud and other criminal activity, claims and other liabilities; ascertaining responsibility in the event of Internet violations which threaten to damage the website; and
- complying with and enforcing applicable legal requirements, relevant industry standards and our policies.

Information We Share:

We do not sell, trade or otherwise share information about you, except as described in this Privacy Policy. We may share information with third parties who perform services on our behalf. These third parties are not authorized by us to use or disclose the information except as necessary to perform services on our behalf or comply with legal requirements. We also may share the information we obtain with our affiliates, subsidiaries and partners.

We may disclose information about you (i) if we are required to do so by law or legal process, (ii) to law enforcement authorities or other government officials based on a lawful disclosure request, (iii) when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss, or in connection with an investigation of suspected or actual fraudulent or illegal activity, or (iv) when you authorize us to do so. We reserve the right to transfer any information we have about you in the event we sell, transfer, or merge all or a portion of our business or assets (including in the event of a reorganization, dissolution or liquidation).

Information Retention:

We typically delete browsing data after it is processed and all data on web contacts generally expires within seven days. However, we are subject to data retention laws and will retain your information for as long as is reasonably necessary to comply with our business and legal obligations.

All contact details of the users and other information provided through the “Contact us” form will be retained for the sole period necessary to complete communications with the user; then all information will be deleted.

How We Protect Your Information:

We take reasonable and appropriate measures to prevent data loss, illicit or incorrect use of data and unauthorized access. The Company implements physical, administrative, and technical safeguards that are designed to protect the integrity and security of your information.

Unfortunately, no methods used to transmit information via the Internet or methods of data storage are completely secure. Although we do our best to protect your information, we cannot guarantee that information may not be accessed, disclosed, altered, or destroyed by a breach of any of our physical, technical, or administrative safeguards. Any transmission of information is at your own risk. You agree that we are not liable for the unauthorized access to, loss of, or release of your information, unless such release was the result of gross negligence or willful misconduct on the part of Zambon USA Ltd.

Geographic and Age Restriction:

Our website is intended for the United States of America. We make no representations that the information on our website is appropriate or available for use in any location outside of the United States.

Our website is not intended for individuals under 18 years of age. Zambon USA Ltd. will never knowingly request information from anyone under the age of 18. If you believe the information of anyone under the age of 18 has been provided to us, and you are the parent or guardian of that individual, you may contact us at privacy.usa@zambongroup.com to request that we delete any such information.

Links to Other Websites:

Our website may provide links to other websites for your convenience and information. These websites may operate independently from us. Linked websites may have their own privacy policies, which we strongly suggest you review if you visit any linked websites. We are not responsible for those websites' content, any use of those websites, or the privacy practices of those websites.

Your Rights:

You may send an e-mail to privacy.usa@zambongroup.com to request access to, correct or delete any information that you have provided to us.

Changes to Our Privacy Policy:

At our sole discretion, we may make changes to this Privacy Policy at any time. When changes are made, we will post an updated Privacy Policy on the website. The changes will apply to all information we have about you. All changes are effective immediately upon posting; the date the Privacy Policy was last updated is identified at the top of the page. If you access and use our website after the date on which the Privacy Policy has changed, we will treat your use as acceptance of the updated Privacy Policy. We encourage you to check this page from time to time, so you are aware of any changes, as they are binding on you.

Contacting Us:

If you have any questions, comments, or concerns about this Privacy Policy or our collection and use of your information, please contact us at privacy.usa@zambongroup.com.